

**Dr MPS MEMORIAL COLLEGE OF BUSINESS STUDIES AGRA**

SUBJECT: Production and Operation Management(406)

BBA IV Sem

QUESTION BANK

BY: Asst. PROF. NEHA KHANDELWAL

- Q1. What do you mean by production management? Discuss the scope of production and operation management.
- Q2. Discuss the function and responsibilities of production and operation manager.
- Q3. What do you mean by production techniques? Explain the various manufacturing process of production system.
- Q4. Discuss the meaning of inventory management. Discuss the objectives, types and techniques of inventory management.
- Q5. Describe ABC and XYZ model of inventory.
- Q6. Explain the concept of just in time. Discuss its advantages and disadvantages. Also discuss its precautions to implement.
- Q7. What do you understand Production planning and control? Discuss the objectives and factors affecting production planning and control.
- Q8. What is productivity? What are the different types of productivity? Also discuss the various factors affecting productivity.
- Q9. What do you mean by work study with its objectives and types.
- Q10. Discuss the various pillars of TPM. How it helps in improving the productivity and reducing the downtime of organization.
- Q11. What is Six Sigma? How it is implemented.
- Q12. Briefly explain the TQM concept. Also discuss the dimensions of quality in terms of goods and services.
- Q13. What do you mean by 7QC? Discuss the various tools of 7QC with diagram
- Q14. What is ISO Certification? Discuss the types of ISO 9000 certification. Also discuss ISO 14000.
- Q15. Explain PDCA cycle.

